Toyota HomeCharge – Guide
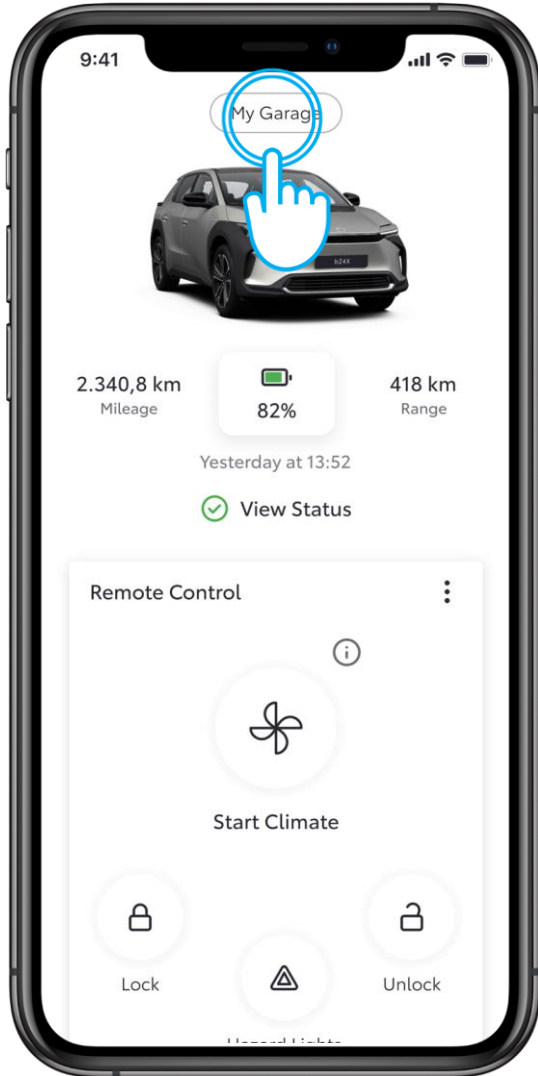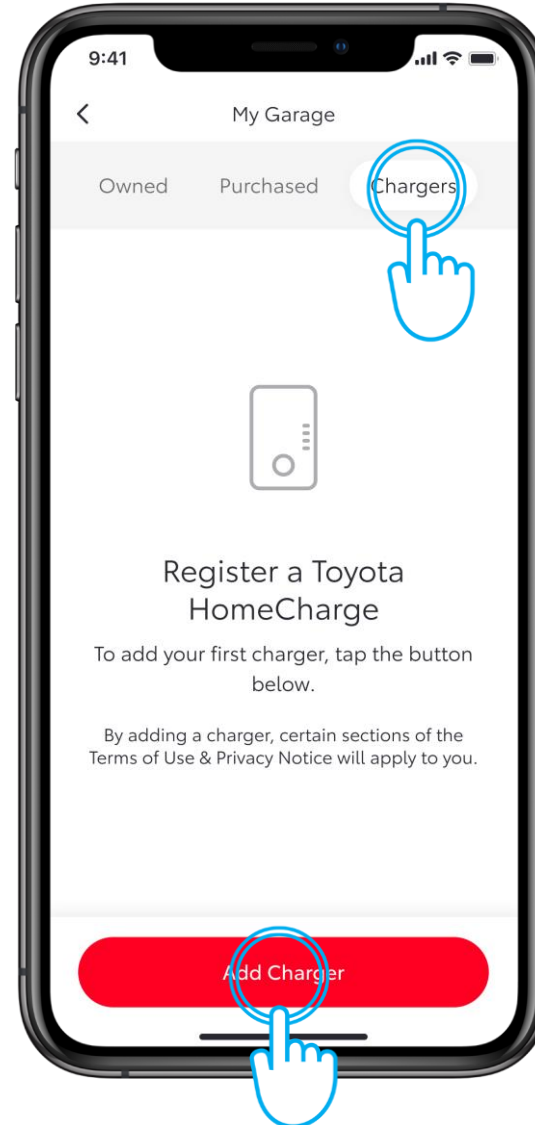
TABLE OF CONTENTS

ONBOARDING WITH THE MyToyota APP

STEP 1

Open the MyToyota app, log in using your credentials and tap on "My Garage".

STEP 2

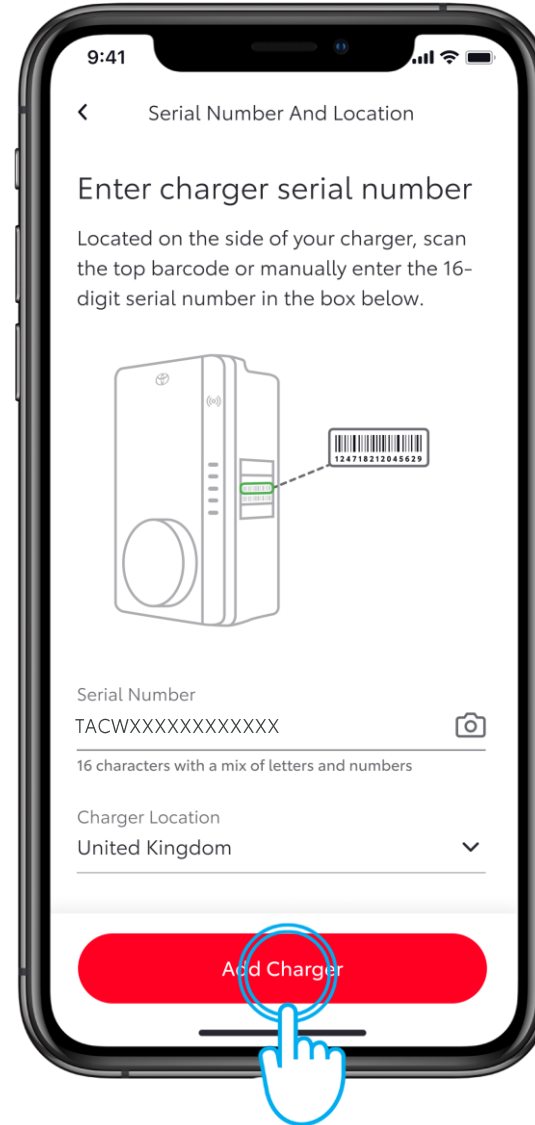Tap on "Chargers" followed by "Add a Charger".

ONBOARDING WITH THE MyToyota APP

STEP 3

Tap on "Continue"

STEP 4

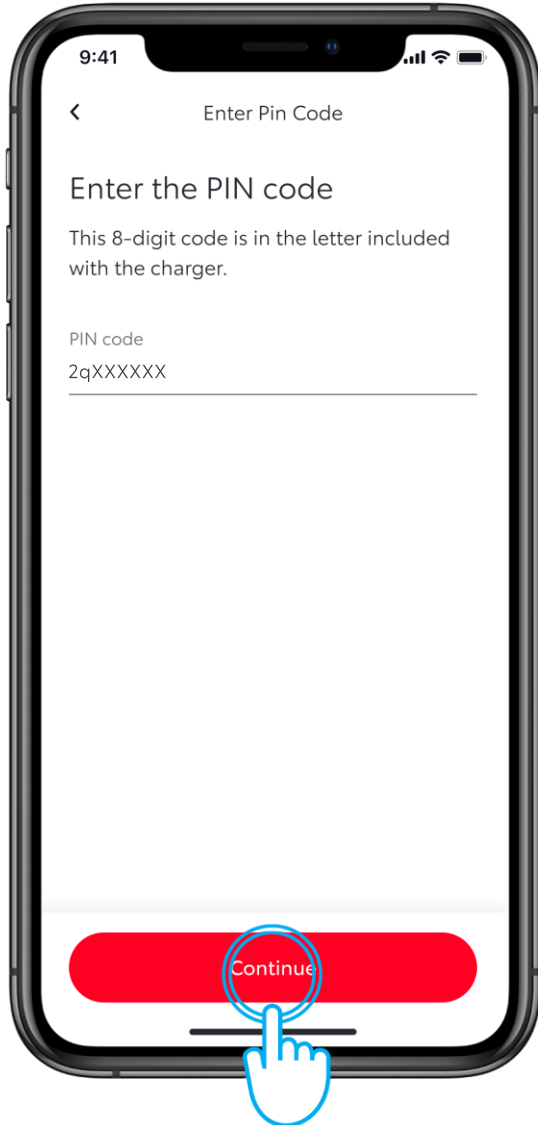Enter the serial number of your Toyota HomeCharge and its location*.

The serial number can be typed in or scanned using your mobile device's camera.

Once entered, tap on 'Add Charger'.

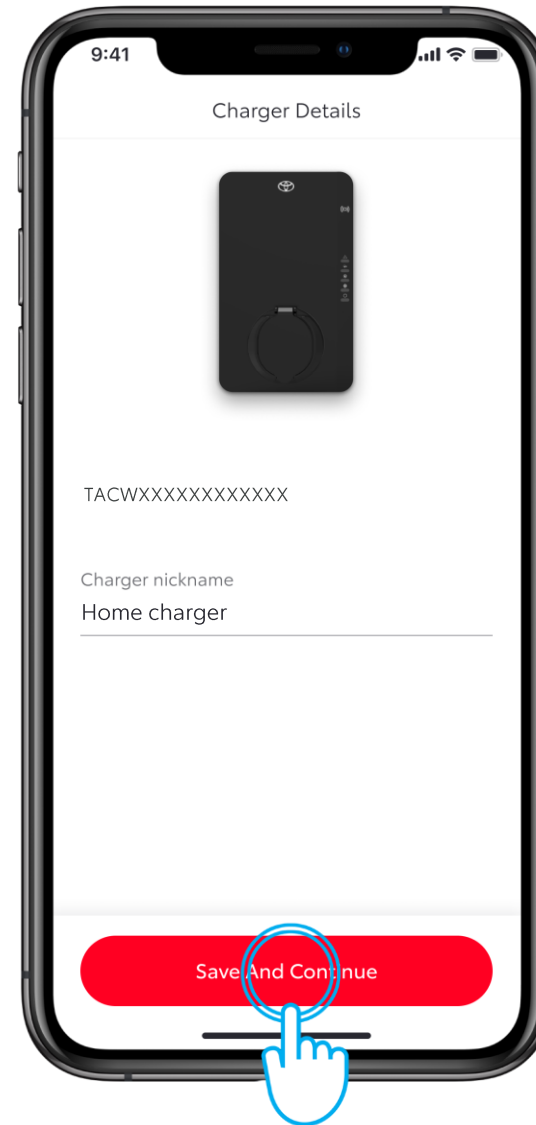*You must provide the correct country location to avoid any legal issues.

ONBOARDING WITH THE MyToyota APP

STEP 5

Enter the 8-digit alphanumeric PIN code that can be found on the card inside the leaflet, in the Toyota HomeCharge packaging.
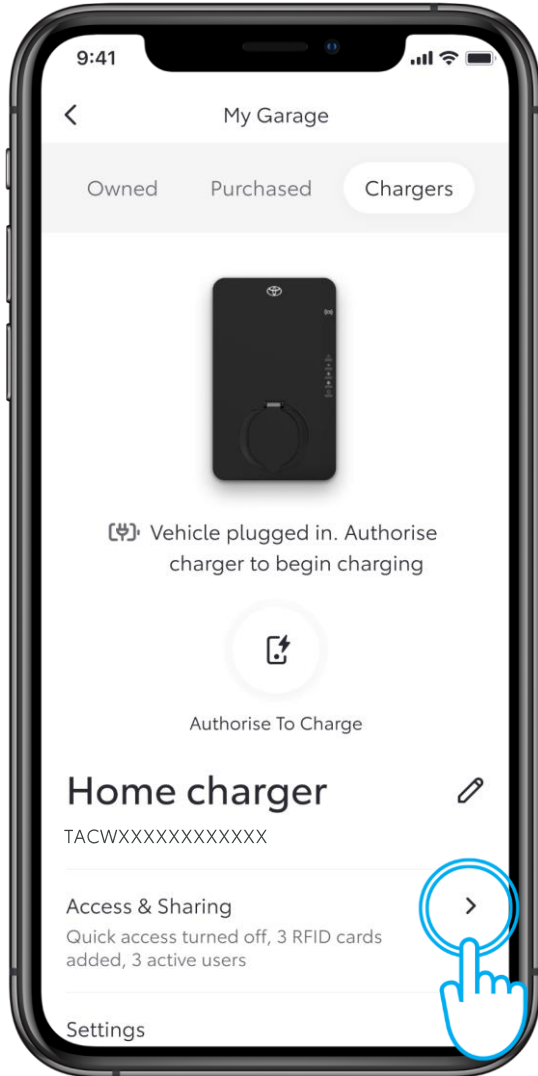
Tap on "Continue".

STEP 6

Finish the onboarding process by giving the charger a nickname.
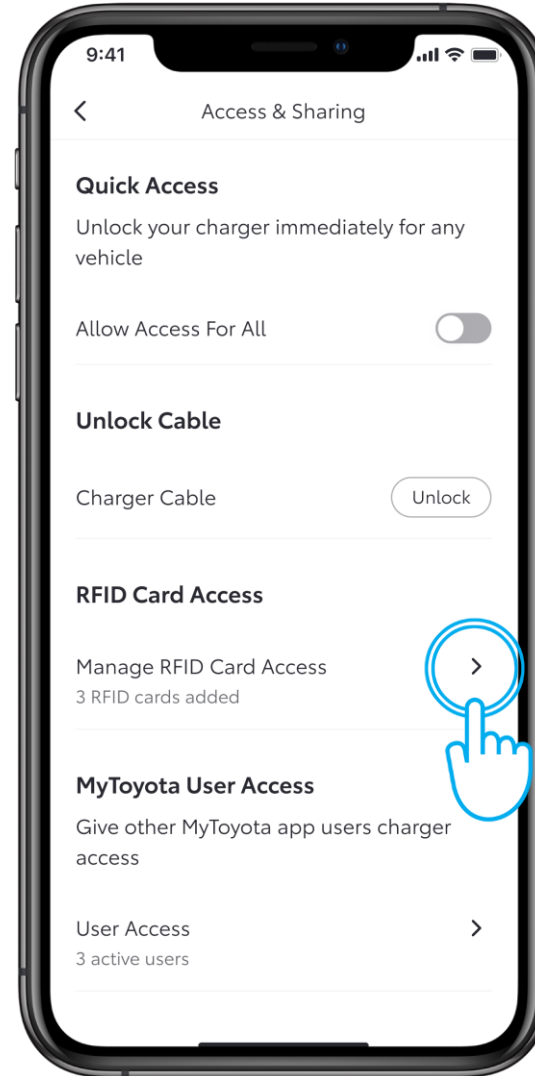
Tap on "Save and Continue".

MANAGING ACCESS

STEP 1

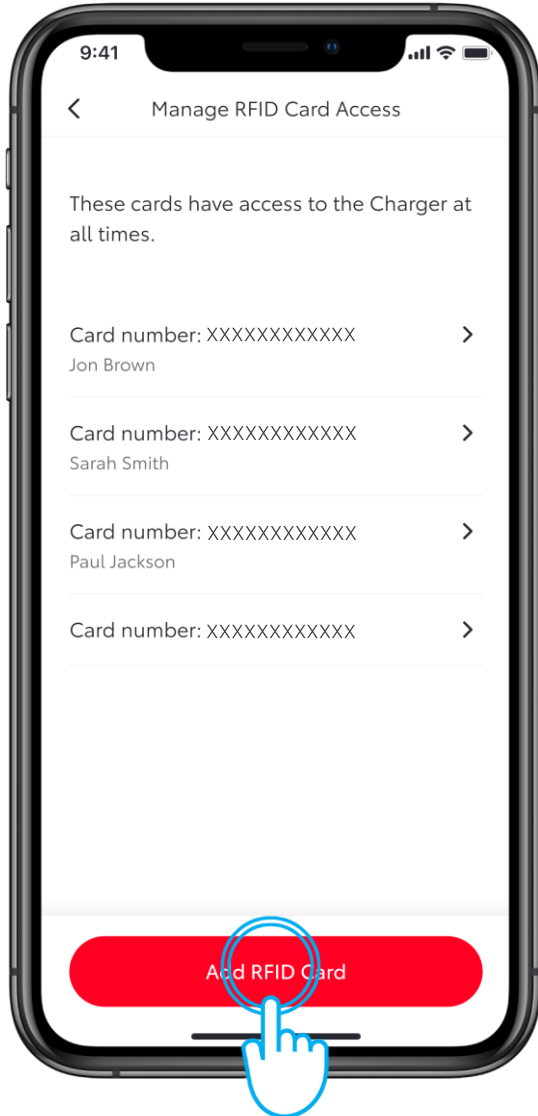To manage access to your charger, tap on "Access & Sharing".

STEP 2

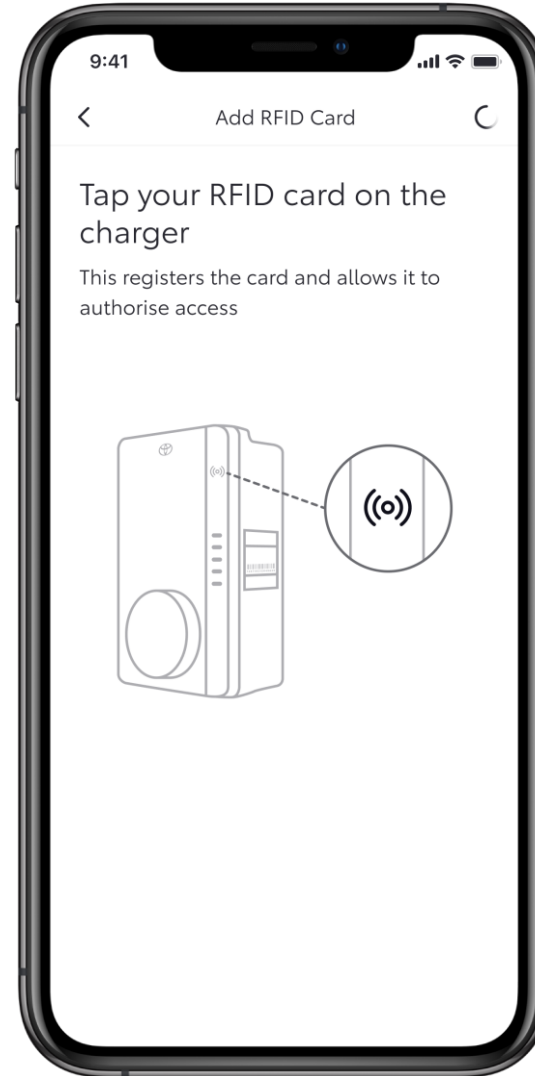To view or add RFID access, tap on "Manage RFID Card Access".

MANAGING ACCESS – ADDING AN RFID CARD

STEP 3

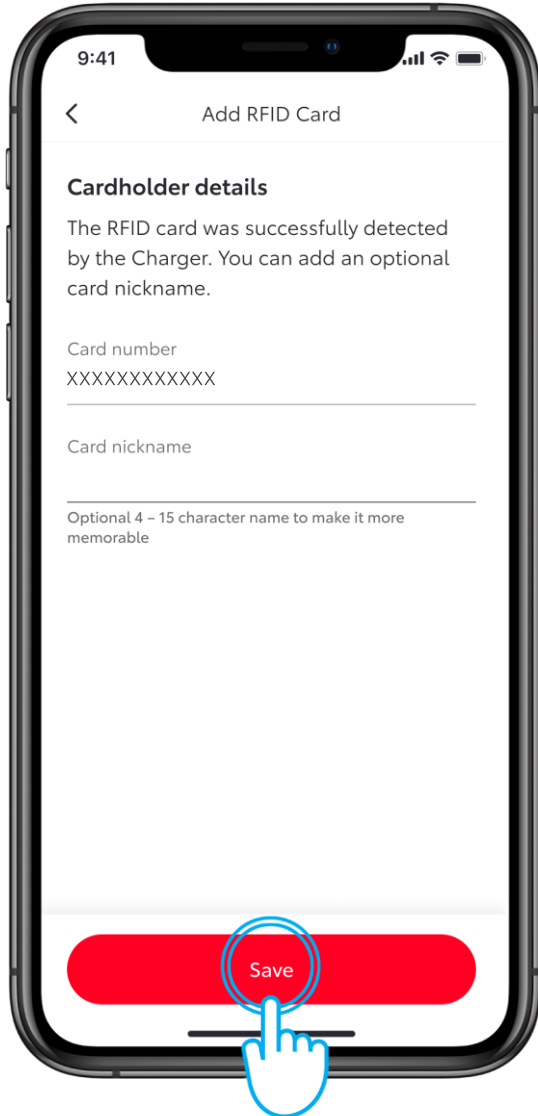To add an RFID card, tap on "Add an RFID card"

STEP 4

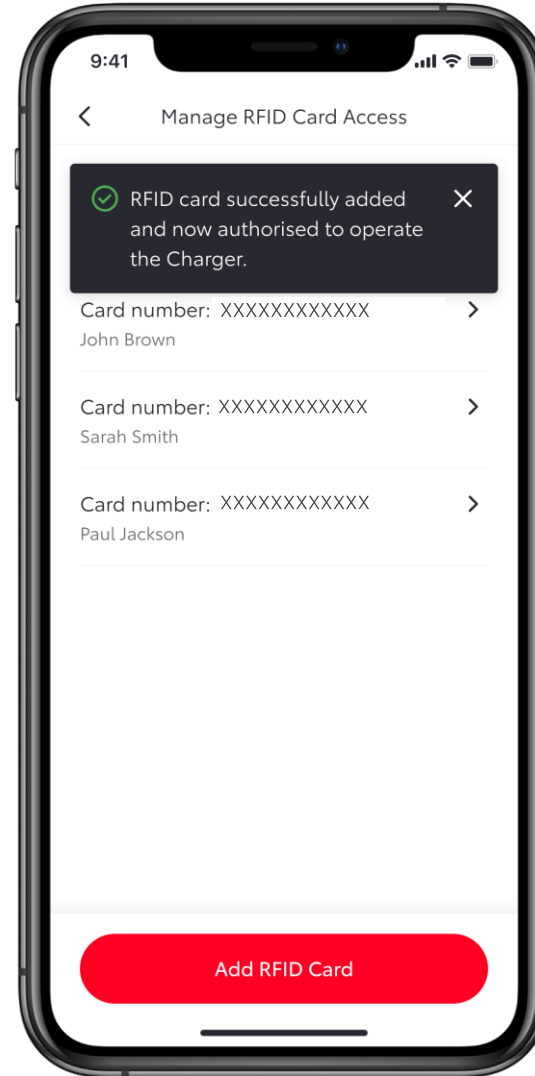Scan your RFID card on the side of the charger.

MANAGING ACCESS – ADDING AN RFID CARD

STEP 5
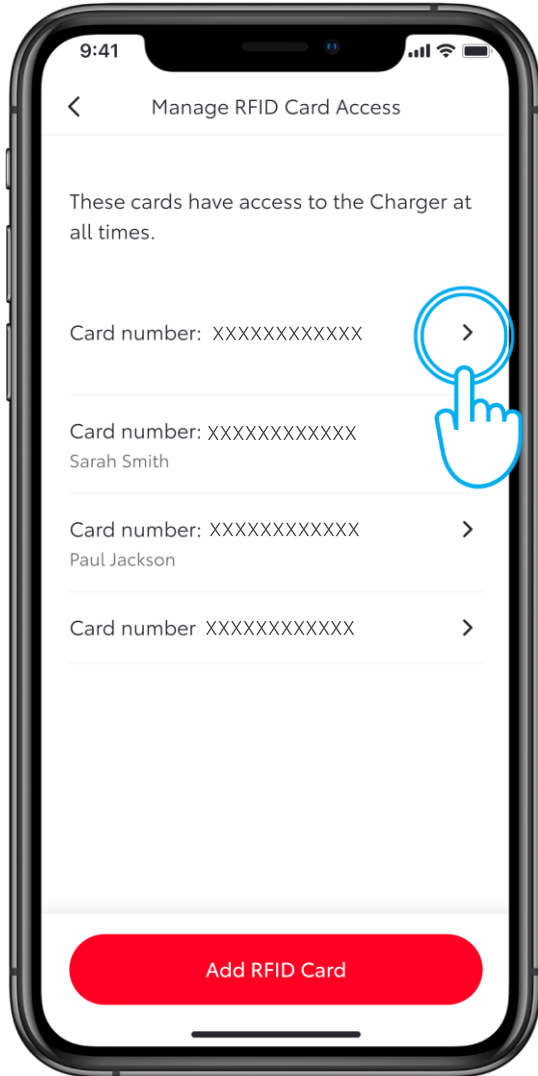
You can then give the card a nickname and tap on "Save".

STEP 6

The card is then added to the app and may be used to operate the charger.

Add RFID Card

Cardholder details

The RFID card was successfully detected by the Charger. You can add an optional card nickname.

Card number
XXXXXXXXXXXX

Card nickname

Optional 4 – 15 character name to make it more memorable

Save

Manage RFID Card Access

✓ RFID card successfully added and now authorised to operate the Charger. ✕

Card number: XXXXXXXXXXXX
John Brown

Card number: XXXXXXXXXXXX
Sarah Smith

Card number: XXXXXXXXXXXX
Paul Jackson

Add RFID Card

MANAGING ACCESS – ADDING AN RFID CARD

STEP 7

To give a nickname to a card already in the app, tap on the card number.
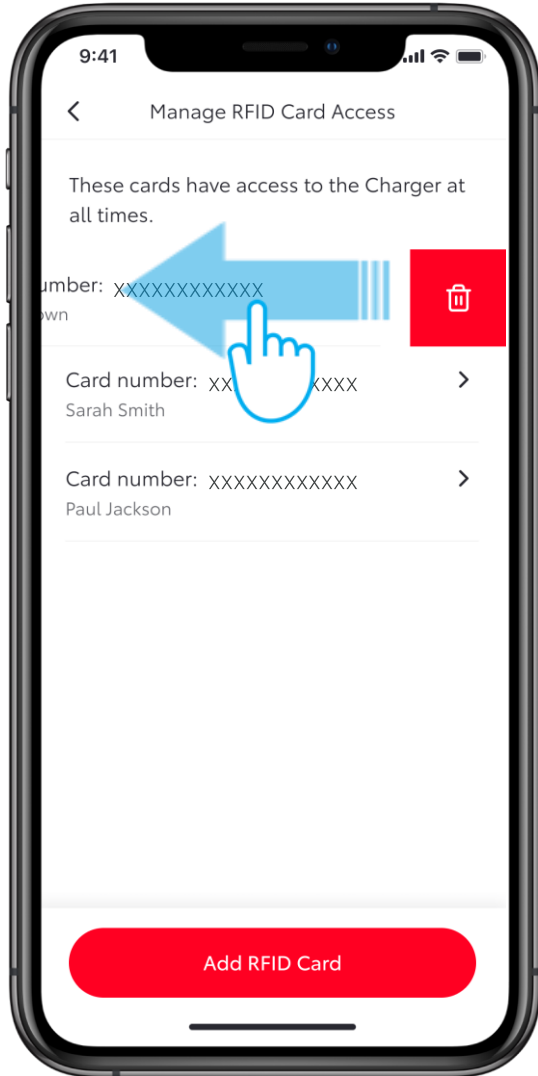
STEP 8

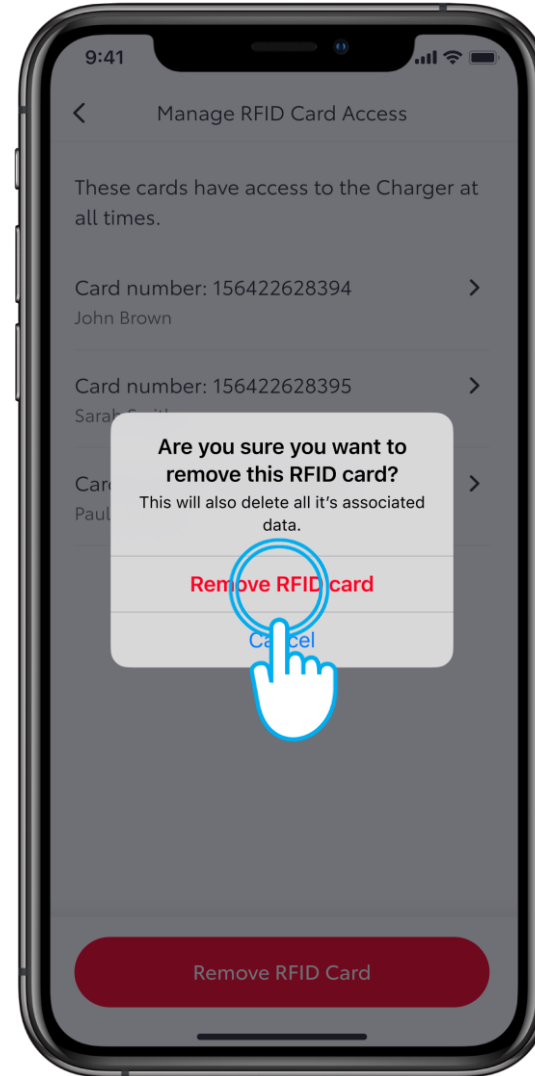Type in the card nickname and tap on "Save".

MANAGING ACCESS – REMOVING AN RFID CARD

STEP 1

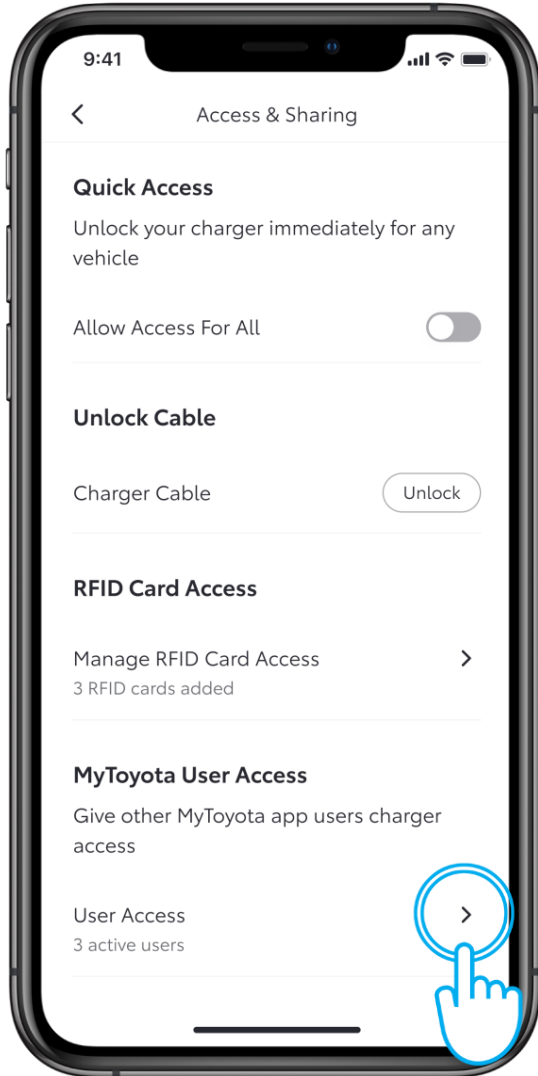Swipe left on a RFID card to remove it.

STEP 2
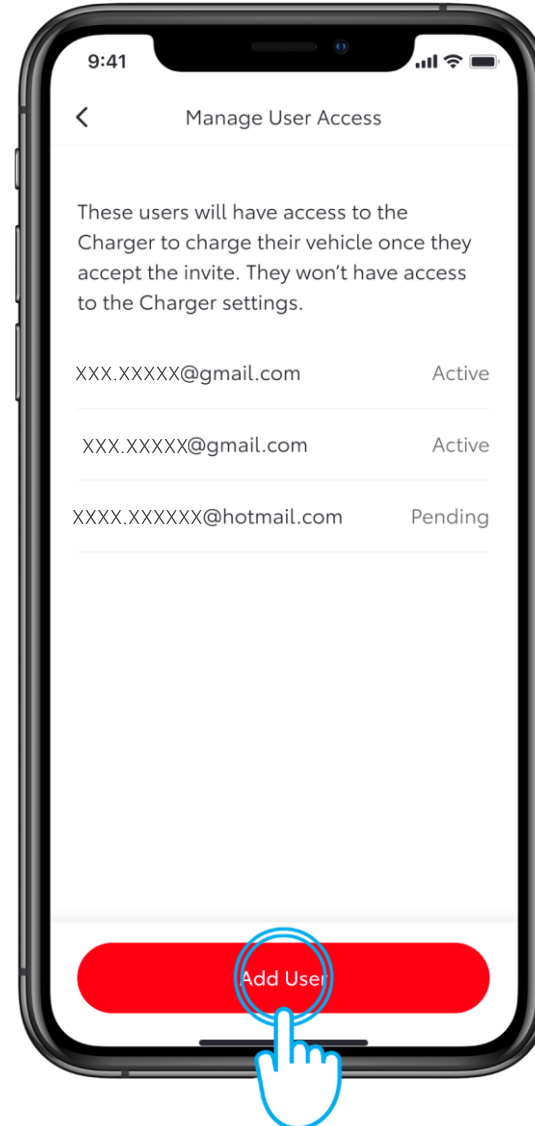
Confirm the removal by tapping on "Remove RFID card".

MANAGING ACCESS – ADDING A USER

STEP 1

To add or remove users, tap on "User access".

STEP 2
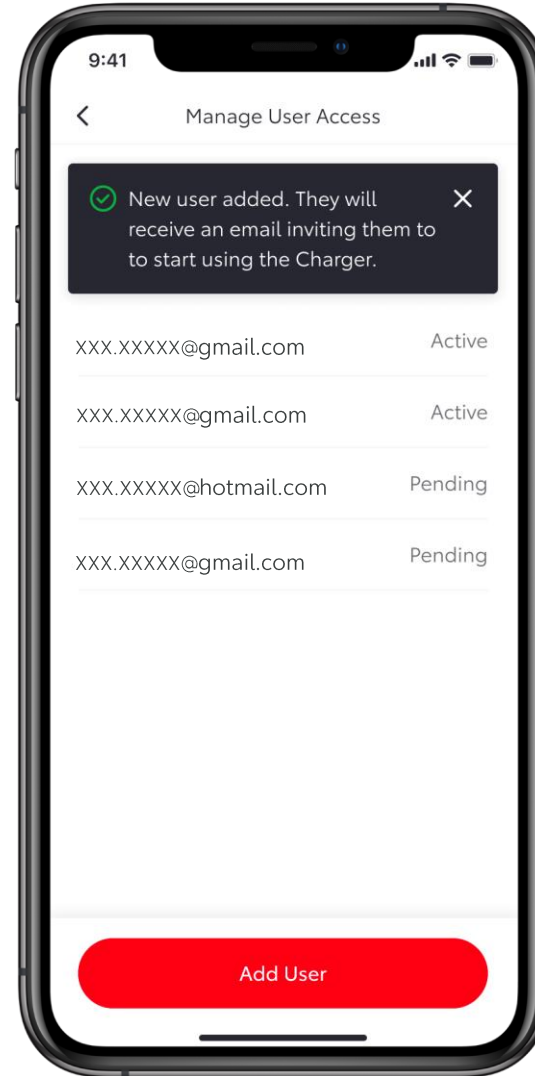
To add a user, tap on "Add User".

MANAGING ACCESS

STEP 3

Enter the new user's email address and tap on "Continue".
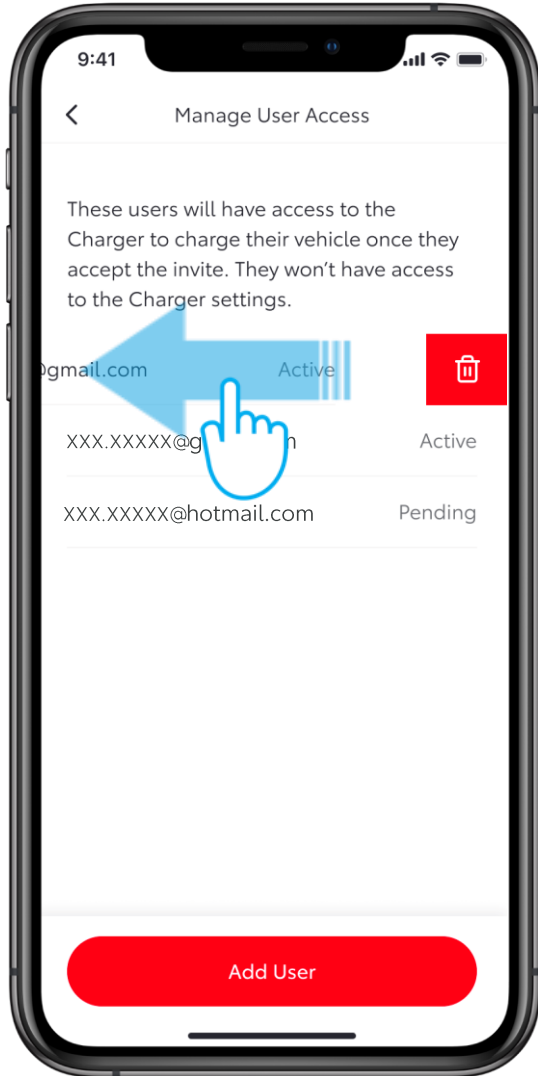
STEP 4

The new user will be added and they will receive an invitation by email to begin using the charger.
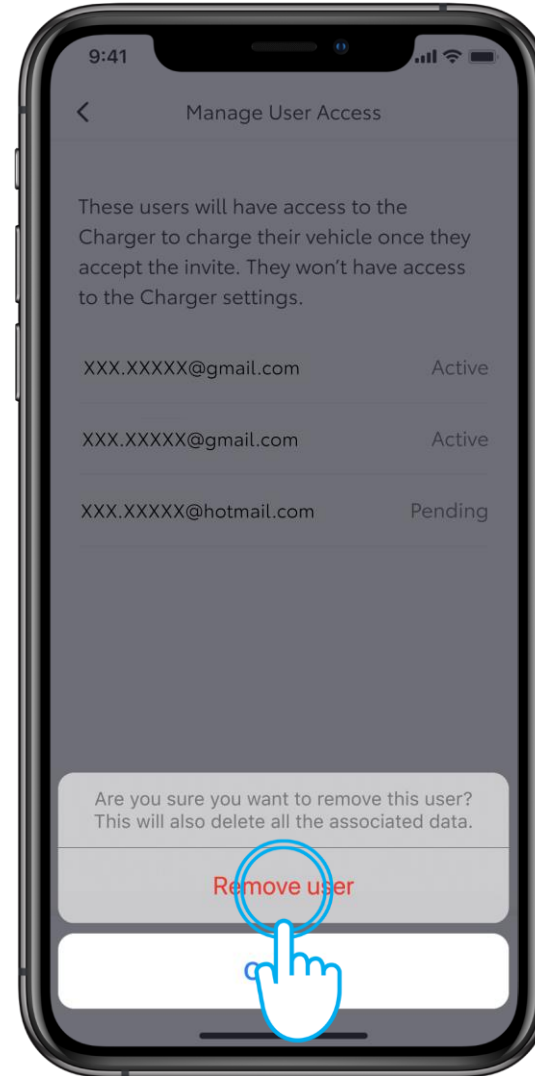
MANAGING ACCESS – REMOVING A USER
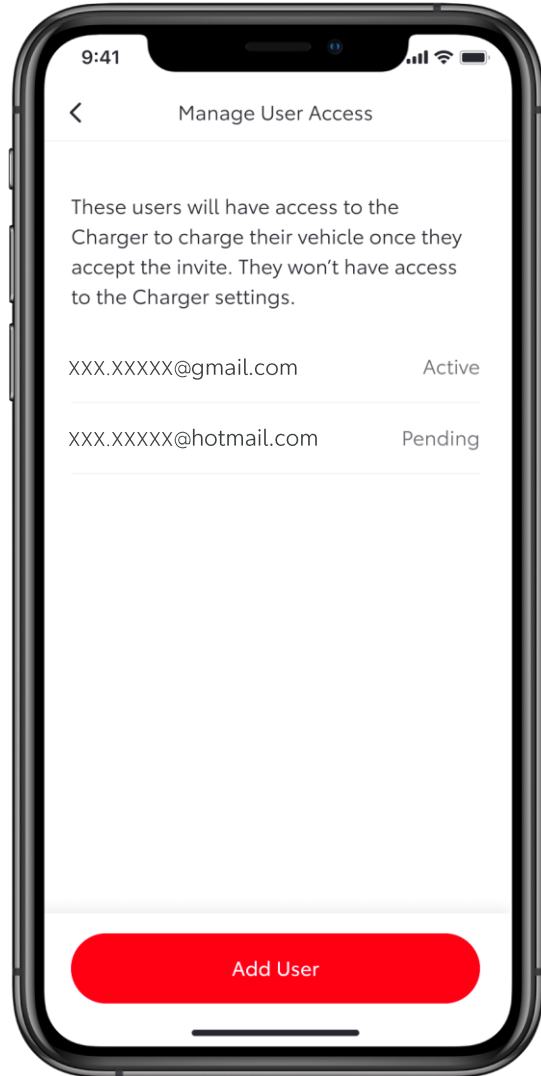

STEP 1

To remove a user, swipe left on that user.

STEP 2

To confirm the removal, tap on "Remove user".

MANAGING ACCESS – REMOVING A USER
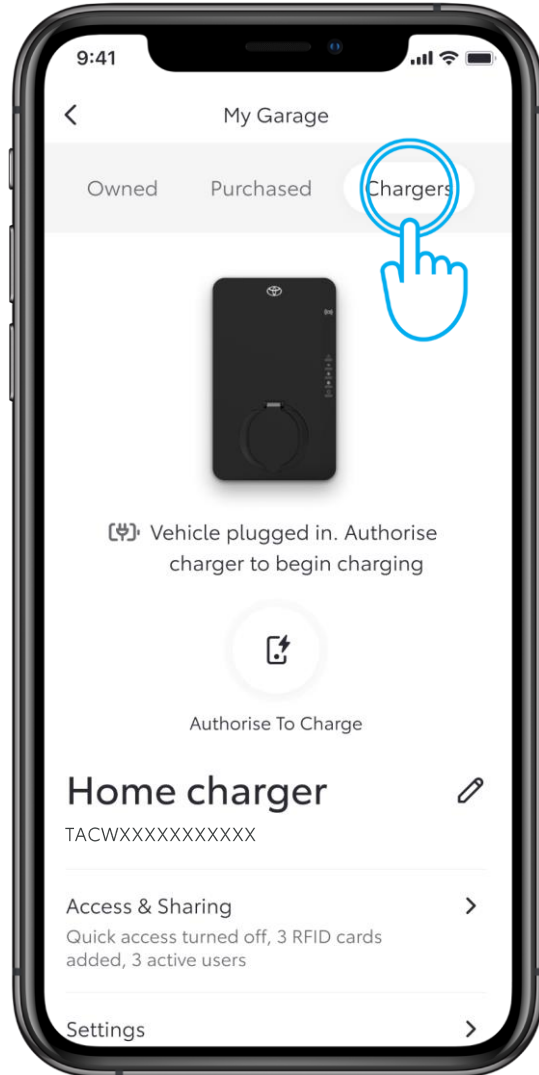

STEP 3

You will see that the user is removed from the list.
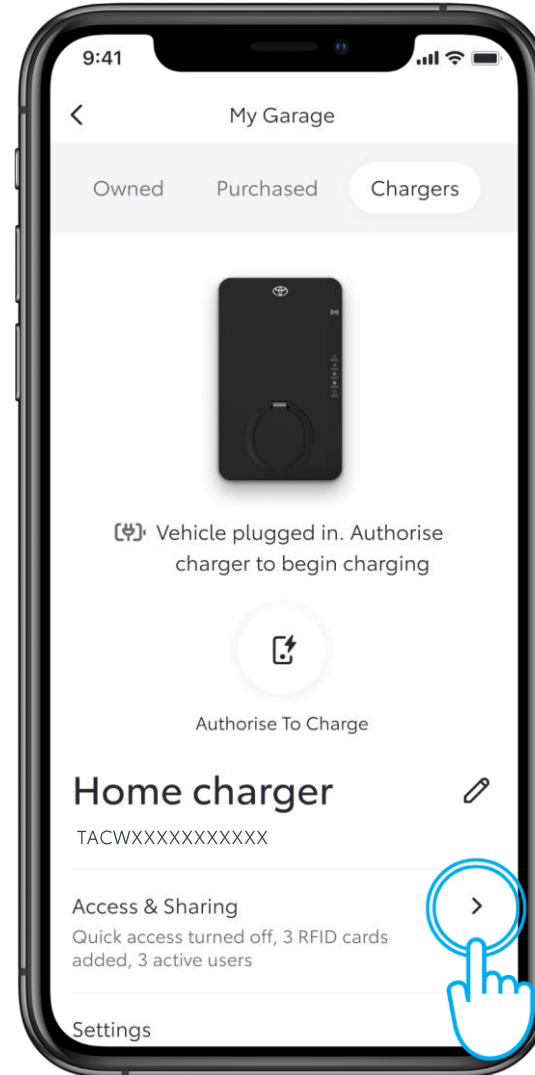
TO START CHARGING

STEP 1

There are 3 ways to charge your vehicle.

If the charger has the "Allow access to all" toggle enabled, just plug in your vehicle to start charging.

Note: Make sure there are no pre-set charging schedules in the vehicle's multimedia which would override your action.

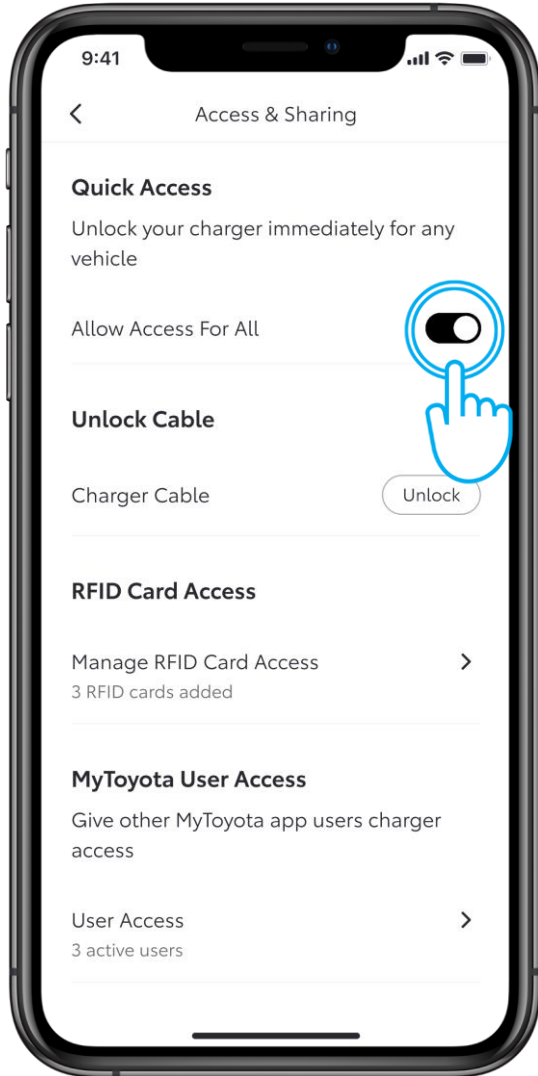To check the access, in "My Garage" tap on "Chargers".

STEP 2

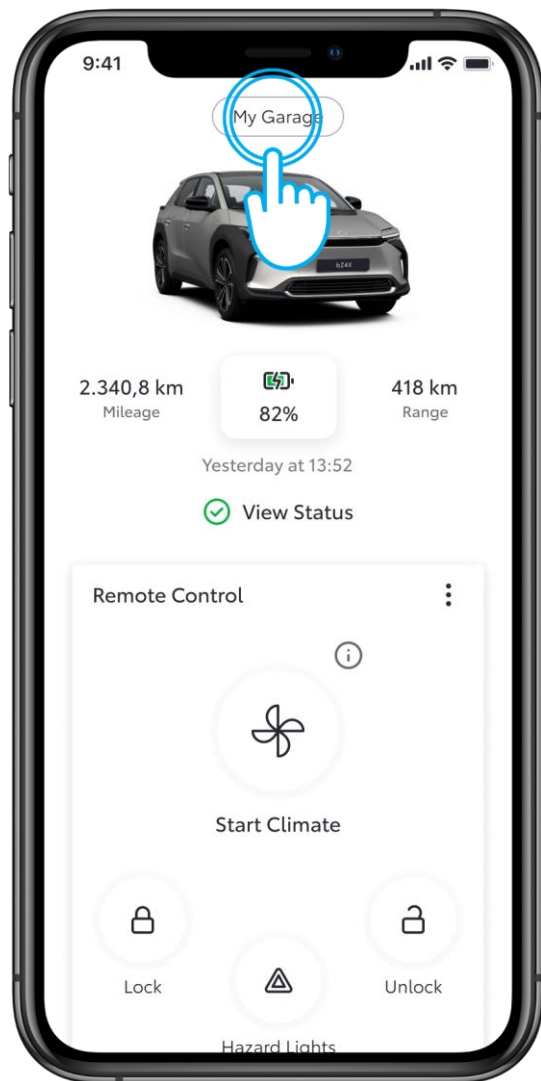Tap on "Access & Sharing".

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TO START CHARGING

STEP 3

Check the toggle position is on to allow access for all.
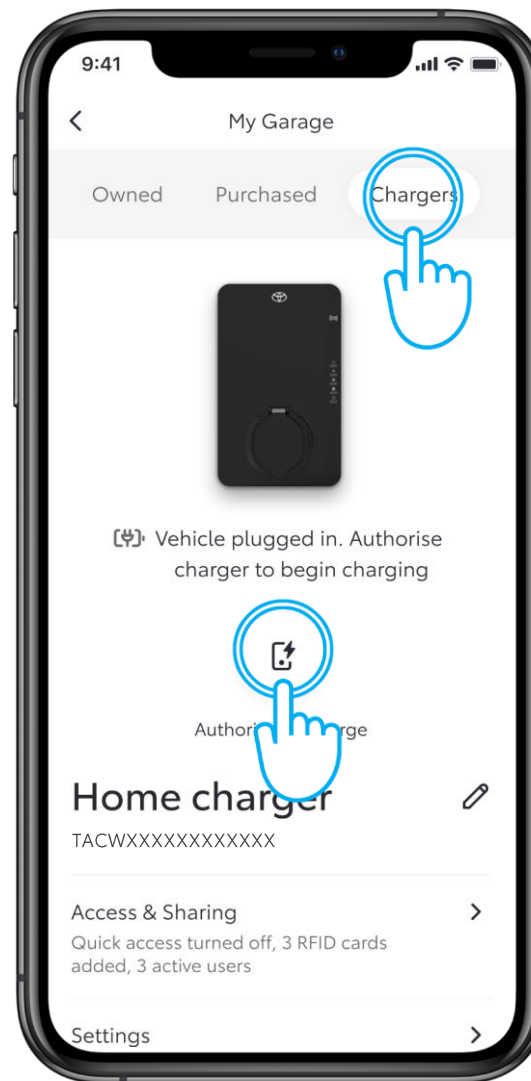
TO START CHARGING – AUTHORISING TO CHARGE

STEP 1

If the charger restricts access to all, authorisation is required.
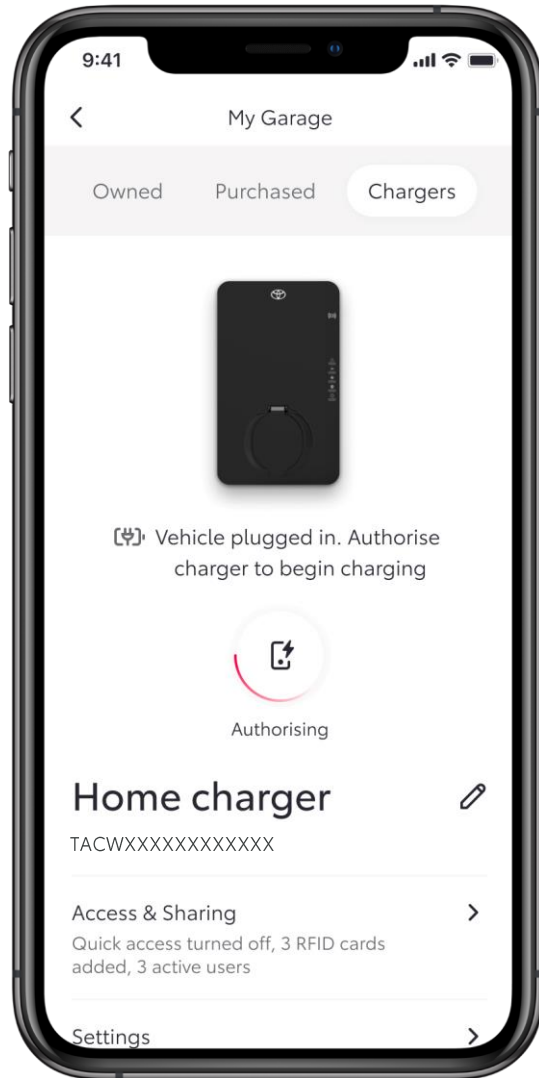
Tap on "My Garage".

STEP 2

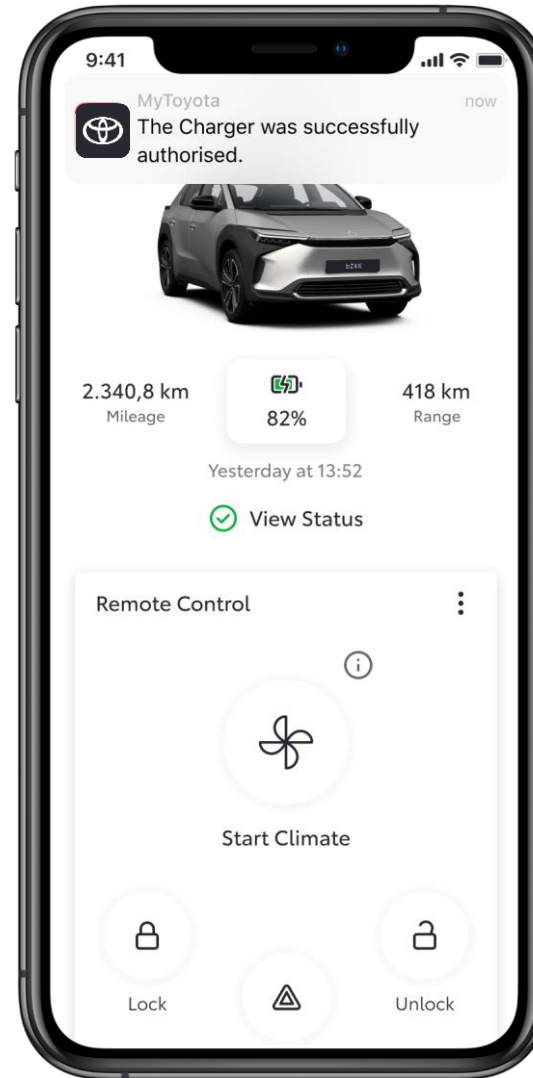Tap on "Chargers" followed by "Authorise To Charge".

TO START CHARGING – AUTHORISING TO CHARGE

STEP 3

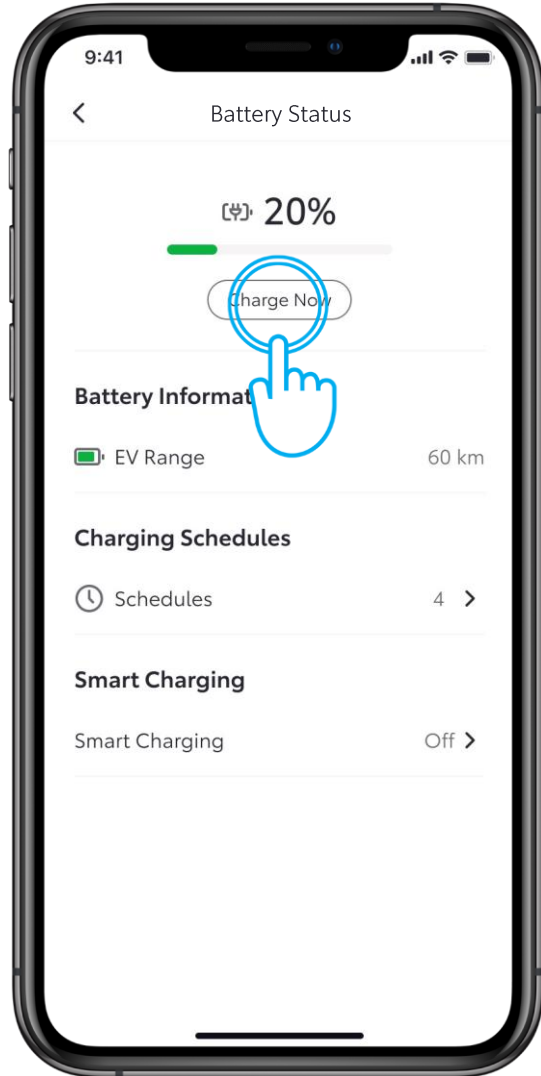The screen will show that access is being authorised...

STEP 4

...and a notification will confirm when completed.

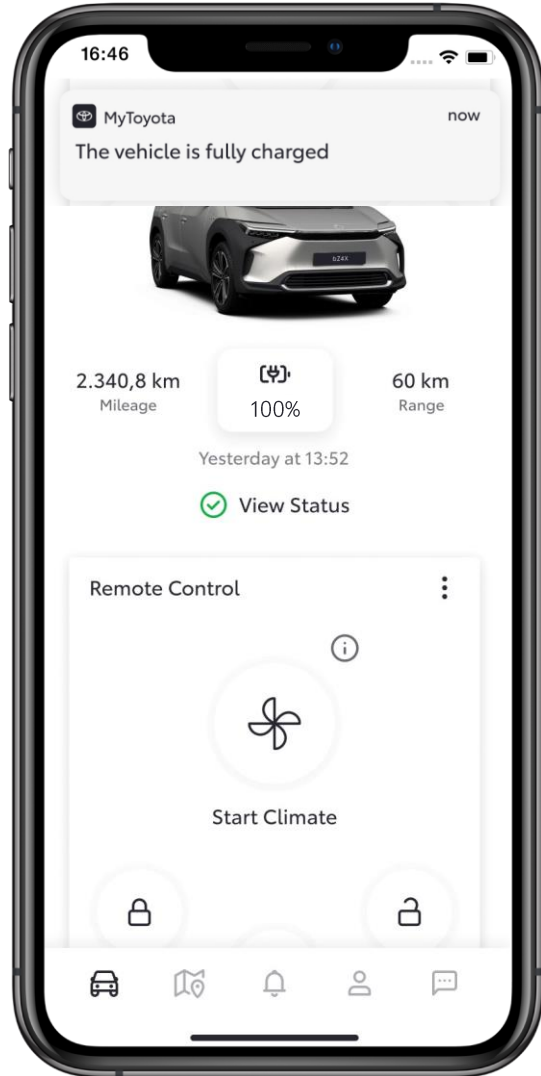# TO START CHARGING – OVERRIDING A SCHEDULE

STEP 1

If charging doesn't start after the authorisation because your vehicle has a pre-set schedule, you can override the schedule via MyToyota app or via the multimedia of your vehicle.
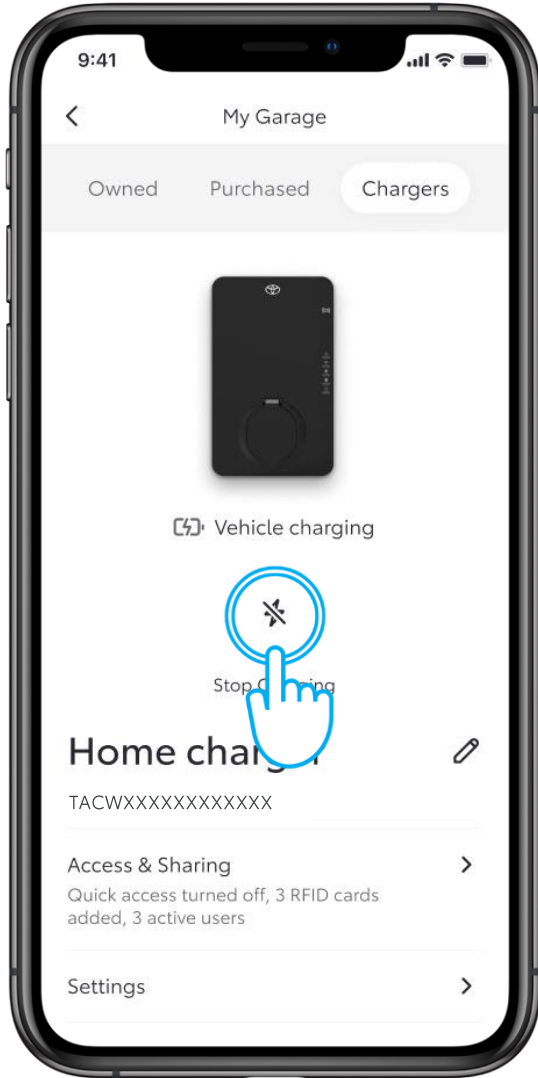
CHARGING – VEHICLE FULLY CHARGED

STEP 1

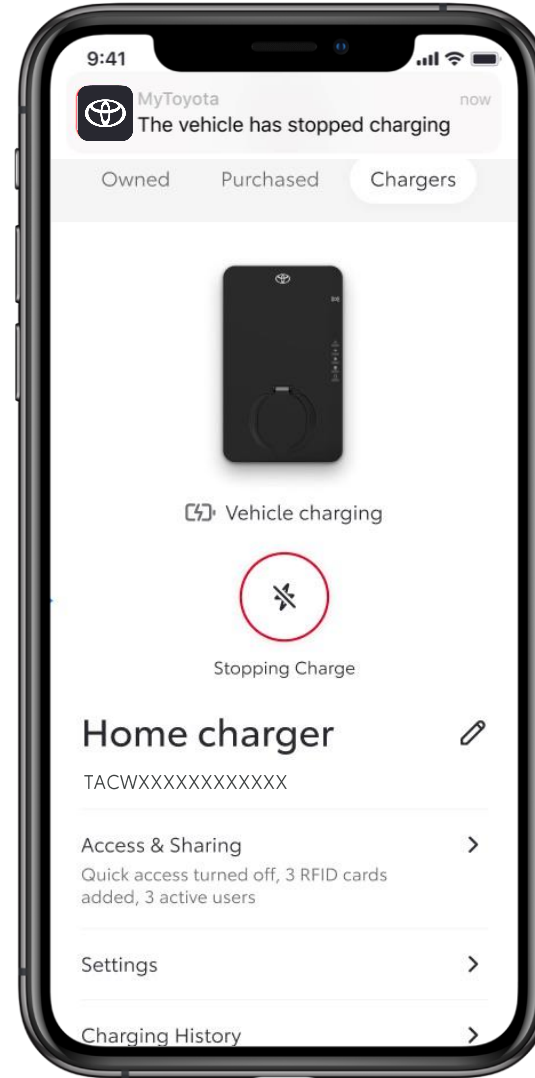Once the vehicle is fully charged, a notification will be sent.

STOPPING CHARGING

STEP 1

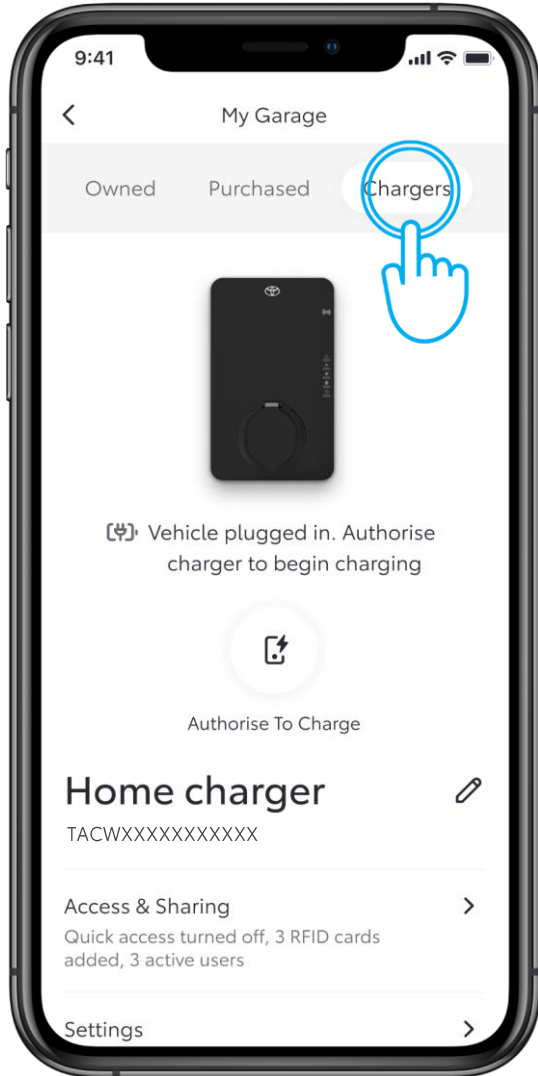To stop charging at any time, just press on the "Stop Charging" icon.

STEP 2

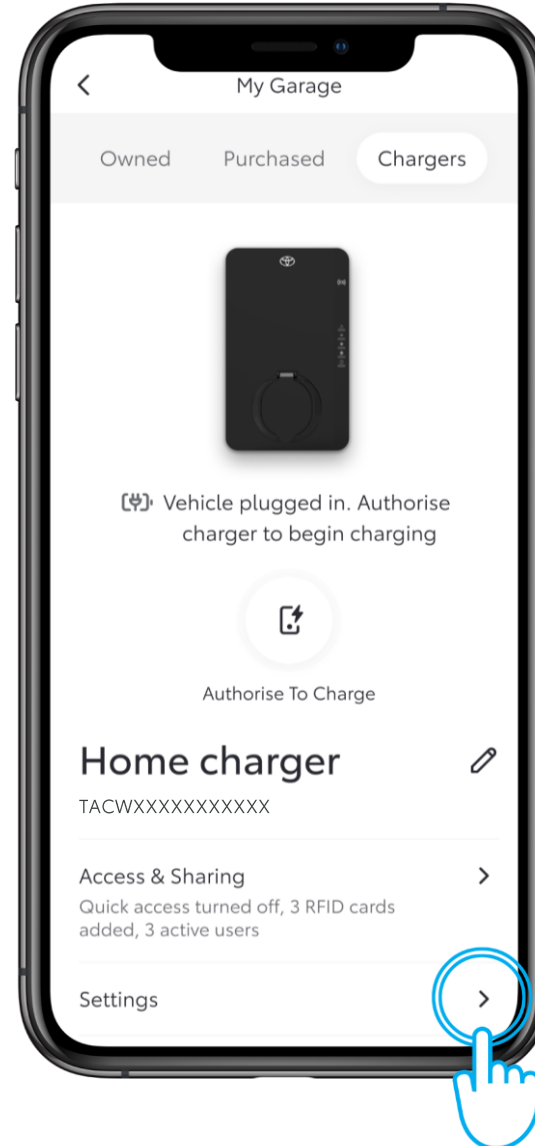A notification will be sent to you to confirm that charging has been stopped.

ENERGY TARIFFS

STEP 1

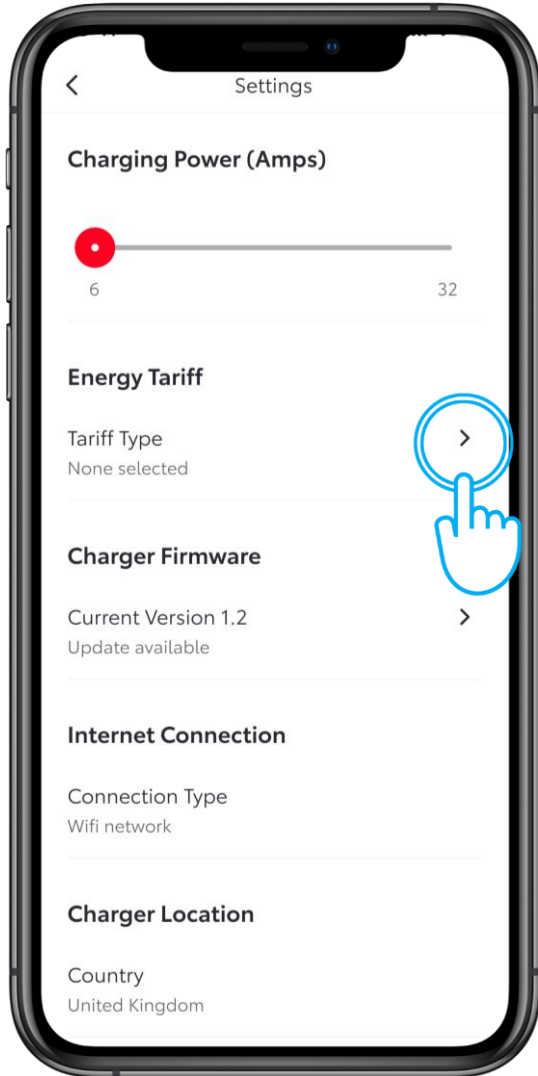To set your preferred energy tariff, in "My Garage" tap on "Chargers".

STEP 2
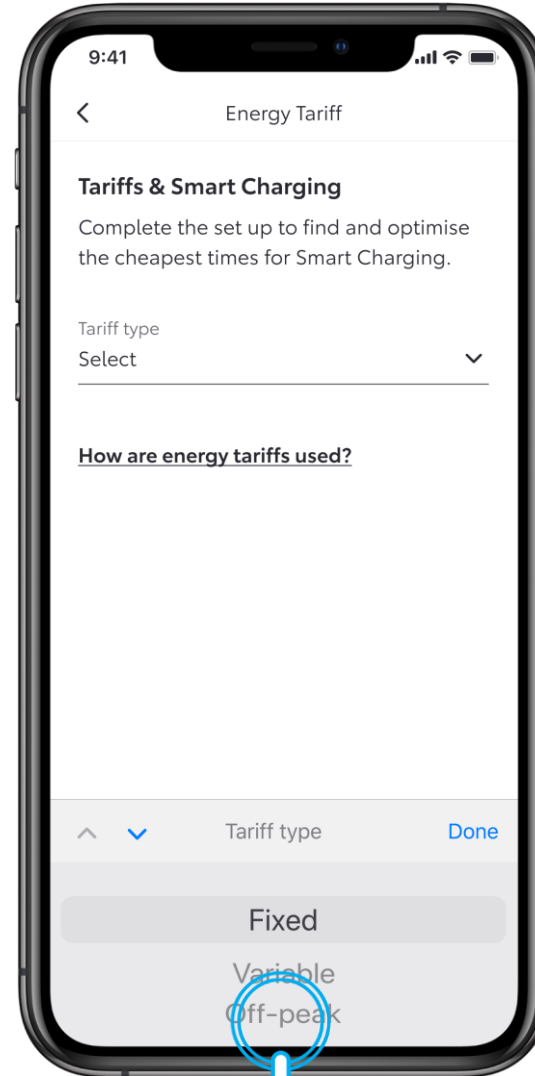
Tap on "Settings".

ENERGY TARIFFS

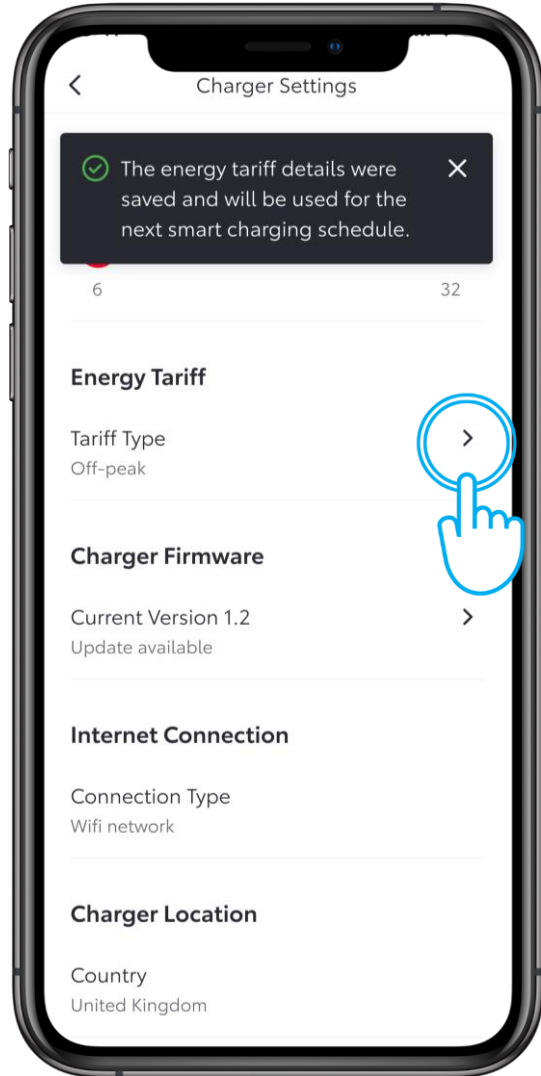## STEP 3

Tap on "Tariff type".

STEP 4

Select your chosen tariff. And tap on "Done".

Depending on your chosen tariff, you will be able to optimise the cheapest times for Smart Charging.

Note:
* Details of tariff type provided may vary from country to country.
* Smart Charging & Energy Tariff features will not be available until later in 2024.
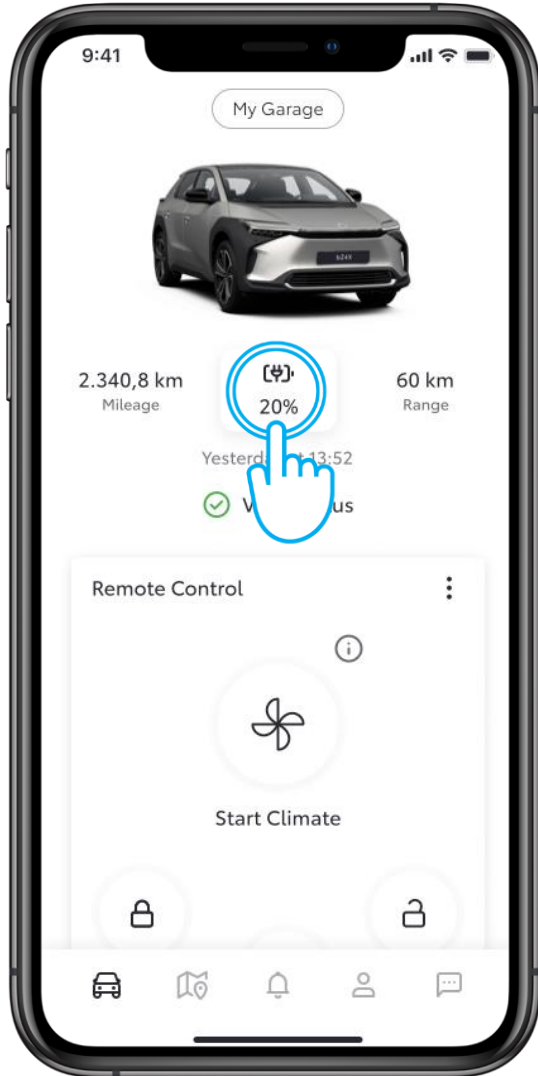
ENERGY TARIFFS

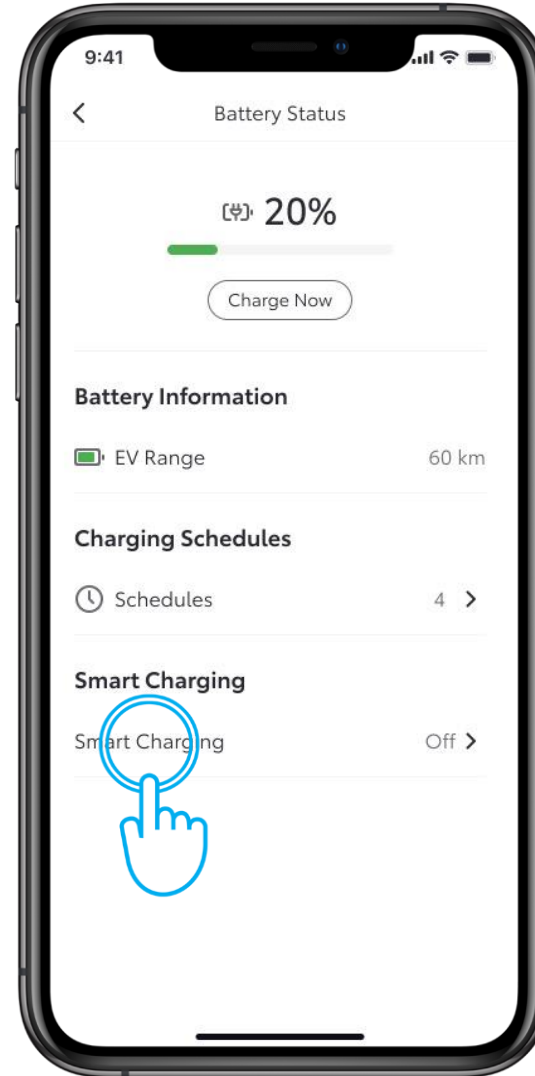## STEP 5

Your tariff choice will be saved.

SMART CHARGING

STEP 1

The third way of charging is using Smart Charging.

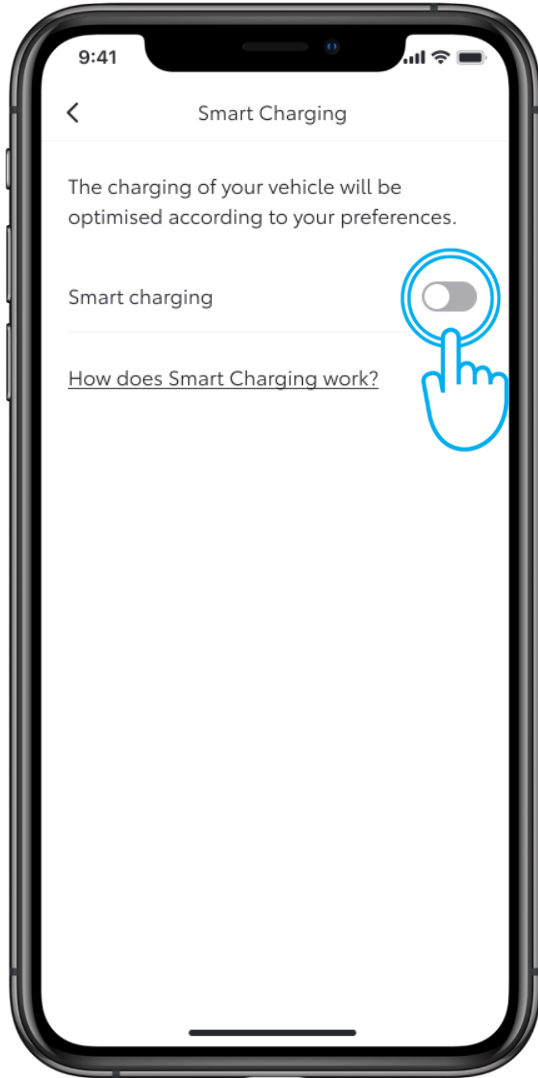To activate Smart Charging, tap on the battery icon on your Dashboard.

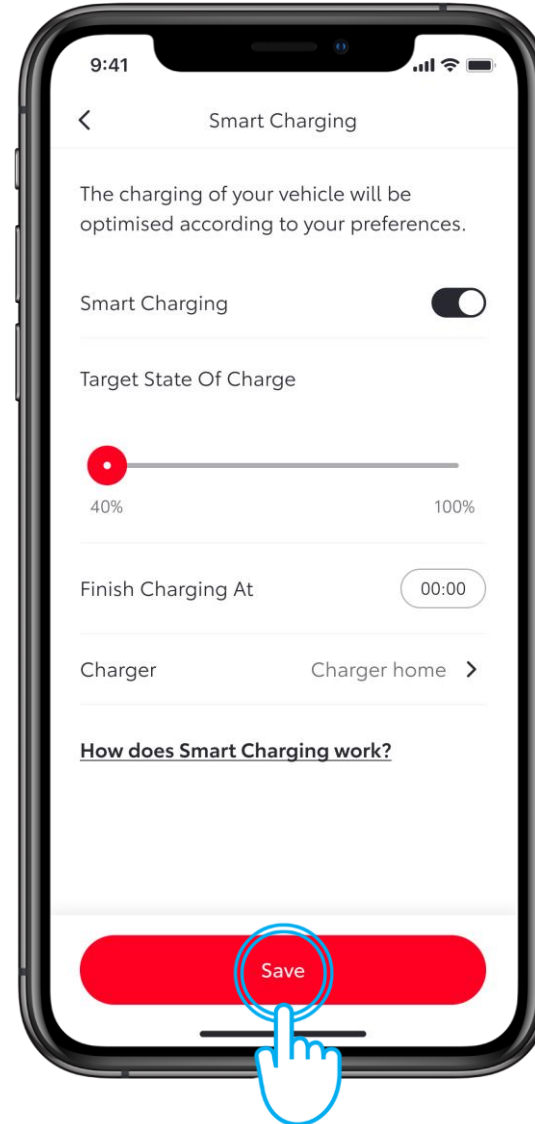## STEP 2

Then tap on 'Smart Charging'.

SMART CHARGING

STEP 3

Switch the toggle ON to add your target state of charge and to confirm charging finish time.
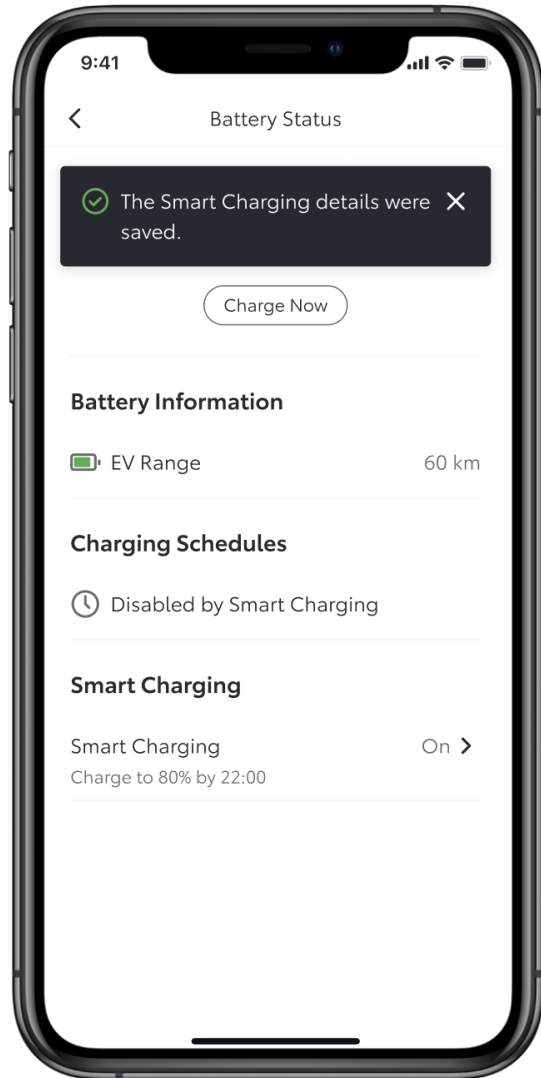
STEP 4

Then tap on "Save" to activate it.

SMART CHARGING

STEP 5

The screen confirms that the details were saved.
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Disclaimer: Before activating Smart Charging, you need to delete any of the vehicle's pre-set charging schedules in the vehicle.

EVERY FEATURE COUNTS